

Specifications & QC

Technical product reference

A premium reference sheet for product specification review, quality control, care, installation planning and UK customer service standards. Use this document together with the live product page for model-specific dimensions, finish, voltage and variant options.

PRODUCT DETAILS

Confirm finish, size, voltage and variant options on the product page before ordering.

QUALITY CHECKED

Images, descriptions and product notes are reviewed before publication.

UK CUSTOMER CARE

Email support for product questions, order help and aftercare guidance.

2-YEAR LIMITED WARRANTY

Manufacturing defect cover, in addition to UK statutory rights.

DOCUMENT STATUS

Use	Product specification and quality control reference
Market	United Kingdom
Shipping	Free standard UK shipping unless a different option is shown at checkout
Returns	Eligible UK consumer returns follow the 14-day store policy
Support	contact@touchedhomedecor.com

Product Specification Review

Use the product page as the source of truth for final dimensions, finish, voltage, colour temperature and variant availability.

Product name	Displayed on the live product page and order confirmation
Finish / colour	Confirm selected variant before checkout
Material notes	Shown in the product description when available
Dimensions	Check product page tables, images and variant labels
Voltage	Lighting products should match UK mains requirements where stated
Installation	Hardwired or electrical products should be installed by a competent qualified person
Care	Clean with a dry or lightly damp soft cloth unless product page states otherwise
Included items	Fixture and accessories as described on the product page

BEFORE INSTALLATION

- ✔ Compare product dimensions with the intended room, ceiling height, wall area or installation surface.
- ✔ Check access to power supply, mounting surface suitability and local electrical requirements.
- ✔ Inspect item, finish and accessories before installation or modification.
- ✔ Keep packaging until the product has been checked and accepted.

IMPORTANT

This PDF is a general specifications and QC reference. If a product page lists specific measurements, IP ratings, wattage, colour temperature or installation requirements, those product-page details take priority.

Quality Control & Customer Care

A clear QC flow helps reduce wrong expectations, shipping damage, installation issues and policy inconsistencies.

1. LISTING REVIEW

Product title, images, variant labels, materials and key measurements are checked for clarity before publication.

2. OPTION CHECK

Finish, size, colour temperature, plug, bulb or voltage options are reviewed when shown on the product page.

3. PACKAGING REVIEW

Items should be packed for transit with appropriate protection for glass, metal, edges and finish surfaces.

4. AFTERCARE SUPPORT

Customers can contact support for product questions, order status, return guidance and issue resolution.

UK POLICY ALIGNMENT

Shipping	Free standard UK shipping unless a different charge is clearly shown before payment.
Delivery estimate	Processing is normally 1-2 business days. Standard UK transit is normally 7-12 business days after dispatch.
Returns	Eligible UK consumer orders follow the 14-day return/cancellation policy shown on the store.
Faulty items	Faulty, damaged, incorrect or not-as-described items are handled at no cost to the customer.
Change of mind	Customer is responsible for change-of-mind return postage unless stated otherwise.
Contact	contact@touchedhomedecor.com

Need product help?

Email contact@touchedhomedecor.com before ordering if you need clarification on size, finish or installation context.